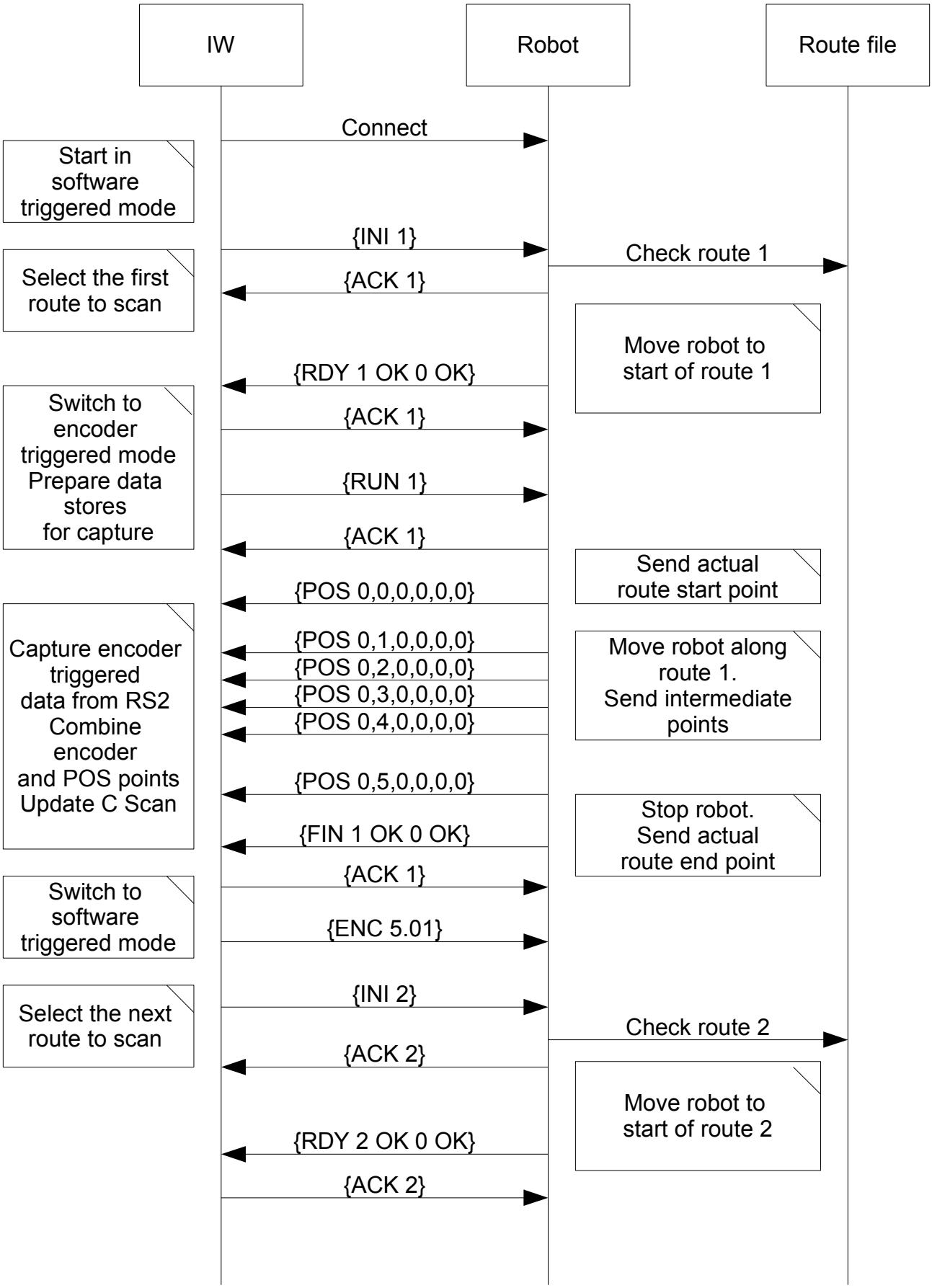Normal Operation